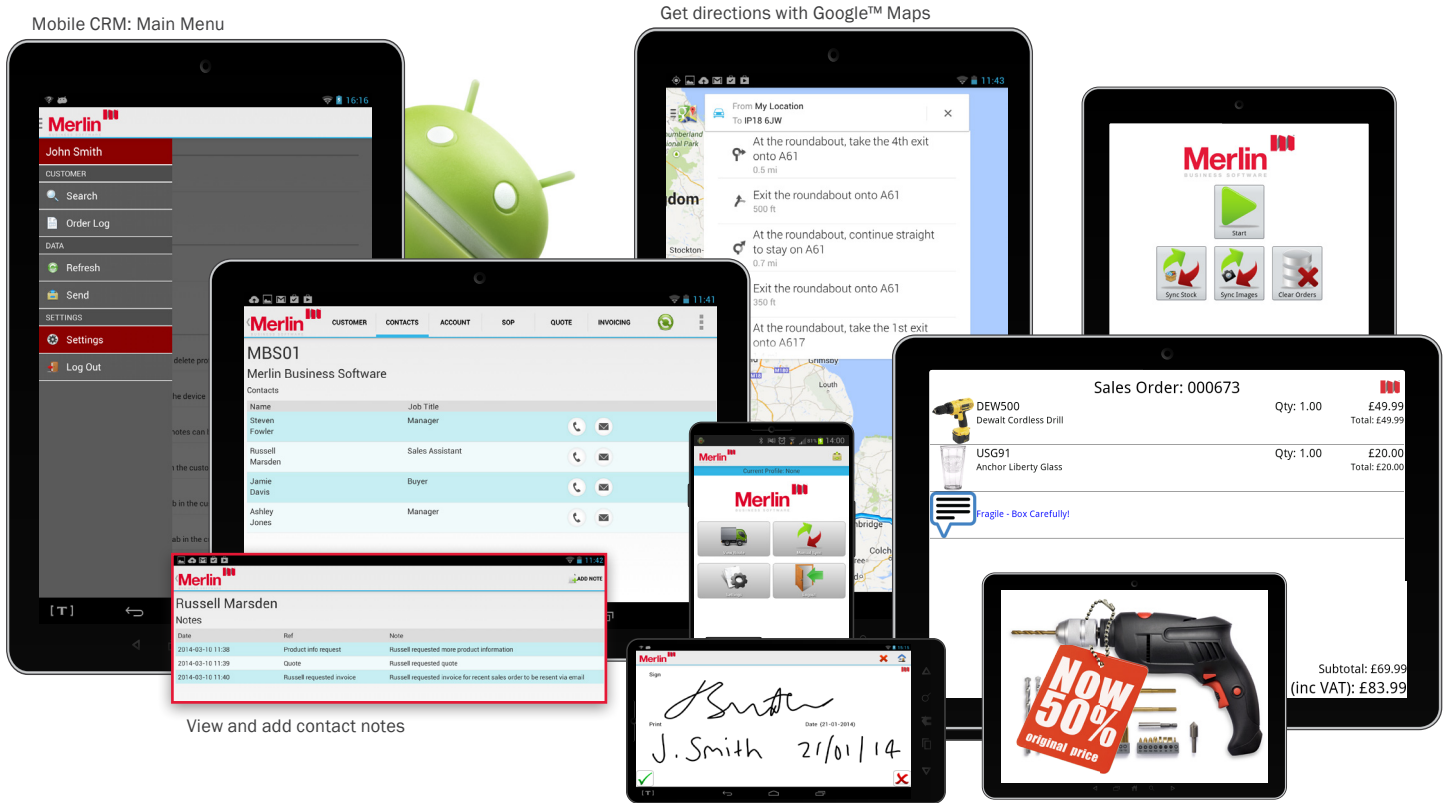


Merlin Android™ Applications

Acknowledging the increased adoption of Mobile technology in the workplace, we've developed applications to allow your workforce to work smarter and more cost effectively whilst improving your business processes, at both the trade counter and when working remotely.



View and add contact notes

Merlin CRM for Android™

ENABLE YOUR SALES FORCE
Up-to-date customer account information whilst on-the-move or out of the office:

- Take orders electronically and stream them back into Merlin, with no duplication of order input and for immediate picking.
- Find a customer's address and plot the route on Google™ Maps.
- Click to dial the customer or individual contact from within the App, providing the device has calling capability.
- View contact notes, purchase history, quotes, past invoices and account status prior to or during a meeting.
- Update contact notes in real-time, ensuring all information is available company-wide.

Delivery Van Routing for Android™

Download the delivery schedule*, plot the route on Google™ Maps Navigation, send delivery updates and have customers sign for their deliveries electronically.

ONE COMPLETE SOLUTION FOR YOUR DELIVERY DRIVERS

Enter the date of route - The App will then download all drops, including lines and quantities for that particular route and day.

Map out your route using Google™ Maps Navigation - Instantly plot the entire route, with live traffic information, without the need to input any post codes manually.

Call the customer in just one click - Click the telephone icon within the delivery record and dial straight out from the device, providing the device has calling capabilities.

Send SMS alerts - Create a library of SMS alerts to send to your customers i.e. Your 'Merlin' order will be with you within the next 30 minutes.

Drill down into individual orders - Select individual orders to confirm delivery by line or complete delivery of the entire order in one click.

Have customers sign for the delivery electronically - To complete the delivery have the customer sign for the goods on the device and have the image stored against the order, back in Merlin's POD module.

Geo Tag Data - Captured for reporting and analysis.

Trade Counter Signature Capture for Android™

LIVE ORDER INFORMATION
Display orders line by line and capture electronic signatures at the trade counter.

- Show each line ordered, an image of the product, the quantity ordered, the total line value and a running total of all lines ordered to the customer in real-time.
- When the app isn't displaying orders, you can upload four promotional images to advertise your latest offers, sale items and maybe even your new click and collect feature on your website.
- Capture an electronic signature at the trade counter, which is then automatically attached to the delivery note/POD.

**The Delivery Van Routing App is only available for customer's already using the core Delivery Van Routing module within Merlin.*